

# Your Care Partner At Home At Your Terms



**Essence** HOME CARE







# Lets Talk About HCP.....

**In Australia,** the Home Care Package program is a subsidised effort aimed at assisting elderly individuals in maintaining independent living within their homes for an extended period. These packages offer a wide range of personalised care and support services, playing a vital role in the broader aged care system. Eligibility for a Home Care Package involves a detailed assessment by the Aged Care Assessment Team (ACAT) or the Aged Care Assessment Service (ACAS) in Victoria to determine the appropriate level of care needed. These packages are divided into four levels, ranging from Level 1 (basic care needs) to Level 4 (high-level care needs), providing government funding based on consumer-directed care, allowing recipients to select and manage their care services. While recipients have the flexibility to choose services that suit their needs, it's important to be aware that funding amounts and policies are subject to change.



Home Care Packages provide recipients with the freedom to customise their services to meet their specific needs. This flexibility goes beyond service selection to include choosing an approved Home Care Provider. By directing funds towards services such as personal care, nursing, allied health support, help with household chores, and social activities, recipients can improve their well-being, independence, and quality of life.







# About Us & What We Do



With a team of dedicated caregivers who are committed to the well-being of our clients, we strive to make a positive impact on the lives of those we serve.

Our values of integrity, empathy, and excellence guide our every action as we work to create a safer and more comfortable environment for our clients.

## WE TAKE YOUR INSIGHTS AND PLAN YOUR SERVICES TO ENSURE SATISFACTION

We make sure the service is about you

We make sure you are getting the most out of your HCP

Best Service Terms in the Industry

Best Service Rates in the Industry







# How Do Home Care Package's Work ?

## HOME CARE PACKAGE

### Once you have been assessed and assigned a Home Care Package,

you will be categorised into either level 1, level 2, level 3 or level 4. Depending on your needs and requirements. The higher the number, the more funds you will be allocated resulting in more services to be assigned through your package.

Each level is allocated a distinct amount of funds designated for specific purposes.

#### **LEVEL 1 - \$10,271 P.A**

Individuals at this level require basic care and support, which can involve help with tasks like cleaning, meal preparation, and personal care. Level 1 packages are designed for those with minimal care needs.

#### **LEVEL 2 - \$18,063 P.A**

It offers more assistance than Level 1, providing additional services such as nursing and allied health support. This level is designed for individuals needing occasional or sporadic help.

#### **LEVEL 3 - \$39,310 P.A**

It offers an elevated level of support, with extended care hours and a wider array of services. This level is ideal for individuals with demanding or intricate care needs.

#### **LEVEL 4 - \$59,593 P.A**

It comprises extensive support across various services and might entail higher levels of nursing care. Level 4 packages cater to individuals with substantial and continuous care needs.







# Essence Home Care's Role

## Fully Managed 26 % with Essence

At **Essence Home Care**, we offer a comprehensive service package with a combined fee of 26%, allocated as 11% for Care Management and 15% for Package Management. This strategic breakdown ensures our clients receive a premium, well-coordinated service. Should you require clarification regarding these fees and their benefits, allow us to elucidate the details together.



### Care Assessment, Care plan and budget

We will create a care plan based on your assessment and budget.



### Companion Allocation and Rostering

We'll assign our trusty team members to be your sidekick, matching your preference. Crafting a seamless schedule that sticks, we'll make sure it's all updated to jive with your other plans.



### Manage Care and Package

We manage your all your allied health and other third party services. We organise and schedule it for you.



### Invoice and reimbursement payment

We make sure all of the invoice and reimbursements sent to us are paid within 5 business days once it is received by us.



### Accounts and Monthly Statement

It is our responsibility to provide update with any changes in your accounts and provide you with a month statement with transparent overview of your budget, incoming funds, expense and surplus.







# What We Do Better

## Full Autonomy with Essence

At **Essence Home Care**, we believe that Autonomy and Choice can go hand in hand. We prioritise your choice with any services and with your input, we implement a autonomous system whether you require little to no input on a daily basis. We make sure everything is running with no hurdles and take stress out of Home Care Package

## Here's How We Achieve It

### Providing you with a primary carer

We believe in connection with your carers so we make sure you are allocated with a primary carer who will be responsible for your care, which ensure's accountability, punctuality, reliability and satisfaction.

### Our robust rostering system

Unlike many providers, we have a very robust roster system that allows you to keep track of your roster, which lets you see all your appointments for easy modification and cancellation. This also ensures and provides a peace of mind to our clients.

### Our cancellation Policy

We are very ethical provider, our cancellation policy is very client friendly. We have no charges on cancellation within 72 hours and no notice needed for hospitalisation.

### 5 days invoice payments

Providers are only allowed to request fundings from Clients Packages on a monthly basis, as a result you might have to witness 6-7 weeks of delay's in invoice payment for any equipment purchase or services. However, we partner with an Approved Provider to ensure a 5 days invoice payment. Our system allows us to pay any invoices sent to [accounts@essencehomecare.com.au](mailto:accounts@essencehomecare.com.au) to be paid automatically with in 5 business days.





# Essence Home Care Price Guide 2024



## SERVICE PRICE LIST

### COMPANION, PERSONAL & DOMESTIC SERVICES

**P/H**

Weekdays	6am - 8 pm	\$75
Weeknights	8pm - 6am	\$81
Saturdays		\$95
Sundays		\$109
Public Holiday		\$149

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### NURSING CARE

**P/H**

Weekdays	6am - 8 pm	\$121
Weeknights	8pm - 6am	\$129
Saturdays		\$162
Sundays		\$183
Public Holiday		\$235

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### LIVE-IN CARE

**P/24 H**

Weekdays	6am - 8 pm	\$792
Saturdays		\$1128
Sundays		\$1464
Public Holiday		\$1800





Where the Essence of Care  
Meets Home

(08) 6801 7313

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[essencehomecare.com.au](http://essencehomecare.com.au)